



WARRANTY GUIDE

Your Warranty & Touch-Up Guide

What's covered, what isn't, and how to reach us if something needs attention

We Stand Behind Our Work

Every East Dallas Painting project is backed by a workmanship warranty, because a paint job should look as good in year two as it did on day one. Here's a quick overview of how it works.



Coverage Period

2 years on interior work and fence/deck staining; 3 years on exterior painting – all against defects in workmanship.



What's Covered

Peeling, blistering, or cracking caused by improper application or adhesion – not normal wear or environmental fading.



Labor & Materials

Covered repairs include both the labor and the paint needed to correct a workmanship issue, at no cost to you.



Transferable

Coverage transfers to a new homeowner if you sell within the warranty period – just let us know.



Easy to Request

A quick call, text, or email starts the process – no complicated claim forms or paperwork.



Fast Response

We aim to schedule an inspection within a few business days of hearing from you.



Coverage Period by Service

Interior Painting	2 years from your completion date.
Exterior Painting	3 years from your completion date.
Fence & Deck Staining	2 years from your completion date.

What's Covered

Peeling or blistering	Covered when caused by an application or adhesion error.
Cracking of the finish	Covered when it results from a workmanship issue.
Visible application marks	Covered – brush or roller marks from the original job.
Uneven coverage	Covered – thin spots or inconsistent color from the original coats.

What's Not Covered

Normal fading from sun/UV	Expected over time, especially on sun-facing surfaces.
Moisture or structural issues	Leaks, humidity, or building movement unrelated to paint application.
Damage after painting	Scuffs, nail holes, or dents caused by everyday use.
Surfaces we didn't paint	Work performed by others isn't covered under our warranty.
Extreme weather events	Hail, storm damage, or similar events fall outside workmanship coverage.

How to Request a Touch-Up

- 1 Reach out**
Call, text, or email your project contact with your name, address, and a description of the concern – photos help.
- 2 We schedule an inspection**
Usually within a few business days, to confirm the issue and scope of the fix.
- 3 We schedule the repair**
Most warranty touch-ups are completed in a single visit.
- 4 We follow up**
To make sure you're fully satisfied with the result.

NOTICE AN ISSUE WITH A PAST PROJECT?

We Stand Behind Our Work

Reach out any time – warranty service is quick and easy for covered issues.

[CONTACT US](#)